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|  | ***2020/21 SNUG Exec / SCC Conference Call******Date: 5.20.20******Time: 12:00 pm EST******Phone:***  ***727-265-4364 Pin: 6158******Webex:***  [Click here for webex](https://softcomputer.webex.com/softcomputer/j.php?MTID=m7bd782ecef37c56b44e474ec8f706e2e) |
| Attendees | SNUG Board | Sonal Pandey, Andrea Hawk, Scott Hansen, Donna Passante, Kathy Davis, Becky Schran, ~~Robert Gentry, Jeff Hughes, Brenda Duff~~  |
| SCC | Jeff Marr, Briana Sutherland, Gary Weiner |

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| **TOPIC** | **DISCUSSION** | **OWNER** | **ACTION ITEMS** |
| COVID19 Updates (what has SCC done) |  | Jeff/Gary | 5.20 One client instrument implementation – 2 days!; 75-76% COVID-19 tasks closed; Increased staff and over-time; New capabilities for reporting |
| SNUG Webinar Series |  | Jeff | 5.20 Feedback has been positive; High attendance rate for core products and COVID-19 webinars; Clients really appreciate P.A.C.E eligible courses; Continuing same format for 2020-21; Translating some of the SNUG sessions to webinars; New announcements on STAR page about webinars and registrationSuggestions welcome for new topics or topics that should be repeated |
| Education |  | Gary | 5.20 2021 will have budget issues for travel; Working on a plan to offer more education virtually – on-site training will still be offered; Reviewing to offer P.A.C.E credits for some courses; Working through a new LIS Admin program, both for current and new admins – certification included |
| Sheraton update |  | Sonal | 5.20 More than 9 months out – Owe 25% ($46,314); SCC Legal team to review contract; Possibility to move date to later in year? Sheraton capacity limitations for social distancing?; Breakeven calculation to be determined once legal reviews contract |
| Virtual Conference Experience |  | Jeff | 5.20 Offer conferences over couple of weeks; Cost of virtual conference?(To host and cost for attendees); Tiered pricing per # of attendees?See matrix in presentation |