

Sunday / May 5

1:00 - 5:00 pm	SoftReports® Workshop SoftReports Team Coastal Room
6:30 - 9:00 pm	SNUG Annual Conference Welcome Reception Poolside - Sponsored by the Platinum Level Sponsors, Our Partners in Innovation

Monday / May 6

7:00 am	Late Registration (Lobby II) Continental Breakfast (Island Ballroom)					
8:00 am	Opening Session Gilbert Hakim, CEO-SCC Soft Computer and Ryan McNulty, SNUG President The Grand Ballroom					
9:00 am	Keynote Speaker The Grand Ballroom					
10:00 am	Break (Island Ballroom)					
10:30 am	Town Hall Forum The Grand Ballroom					
12:00 pm	Lunch (Island Ballroom)					
	Gulf Room	Beach	Starfish Room	Sand Dollar	Coastal Room	
1:00 - 2:00 pm	User Security	SoftBank - Top Support Issue	Lab 5.0 Showcase	SoftLab System Design I	Hands-on Lab <i>Available by appointment only</i> <i>Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.</i>	
2:00 pm	Copy Setup Tool	HL7 Interface Troubleshooting-Legacy and MOM				
3:00 pm	Break (Island Ballroom)					
3:15 pm	Basic Calculations	TBD	SoftBank 25.6 Showcase	SoftLab System Design I		
4:15 pm	Advanced Calculations	SoftMic 4.0 & 4.5 New Features				
5:15 pm	Sessions End					
8:00 pm	Karaoke Night (Karaoke in the Mainstay Tavern)					

Tuesday / May 7

7:00 am	Breakfast (Island Ballroom)				
	Gulf Room	Beach Room	Starfish Room	Sand Dollar	Coastal Room
7:30 am	SNUG Business Meeting				Hands-on Lab <i>Available by appointment only</i>
9:00 am	Customer Service Forum SNUG Board / SCC				<i>Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.</i>
10:00 am	Break / Vendor Fair				
10:30 am	SoftPathDx® - Report Sign Out Function	Vendor Presentation I			Hands-on Lab <i>Available by appointment only</i>
11:30 am	Genetics Integration (MOM, DMI)	Vendor Presentation II	SoftMic® 5.0 Product Showcase	SoftLab System Design I	<i>Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.</i>
12:30 pm	Lunch (Island Ballroom)				
	Gulf Room	Beach Room	Starfish Room	Sand Dollar	Coastal Room
1:30 pm	SoftMRT® Reporting	Blood Product & Test Setup			
2:30 pm	SoftGenePortal® - Doctor and Patient Portals	Documenting Quality Control for SoftBank® and SoftDonor™	SoftBI Product Showcase	SoftLab System Design I	Hands-on Lab <i>Available by appointment only</i> <i>Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.</i>
3:30 pm	Break / Vendor Fair				
4:00 pm	SoftWebPlus New Features	SoftBank Affiliate: Best Practice	Adhoc Meeting	SoftLab System Design I	
5:00 pm	Sessions End				
5:30 pm	Vendor Reception (Island Ballroom)				
6:45 pm	Snack and Paint (Beach)				

Wednesday / May 8						
7:30 am	Breakfast (Island Ballroom)					
	Gulf Room	Beach Room	Starfish Room	Sand Dollar	Coastal Room	
8:00 am	SoftLab® - Sexual Orientation and Gender Identity	SoftBank® & SoftDonor™ Validation Tips	Client Meetings	SoftLab System Design I	Hands-on Lab <i>Available by appointment only</i> <i>Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.</i>	
9:00 am	Reference Lab Setup & Maintenance (4.0)	SoftBi for SoftBank				
10:00 am	Break					
10:15 am	SoftLab® - Specimen Tracking Basics and Setup	SoftBank® & SoftDonor™ Setup and File Maintenance	STAR - Beginner	SoftLab System Design I		
11:15 am	RBS Rules	SoftBank® Billing				
12:15 pm	Lunch (Island Ballroom)					
	Gulf Room	Beach Room	Starfish Room	Sand Dollar	Coastal Room	
1:15 pm	SoftTotalQC® Best Practices Q&A (Lab, Mic, Gene)	SoftBank® & SoftDonor™ Troubleshooting	STAR - Advanced	SoftLab System Design I	Hands-on Lab <i>Available by appointment only</i> <i>Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.</i>	
2:15 pm	Different Types of Reporting Tools Used with SCC Soft Computer's Applications	SoftBank® Order Status Monitor				
3:15 pm	Break					
3:30 pm	TBD	Haemonetics Interfaces	Client Meetings	SoftLab System Design I		
4:30 pm	Sessions End					
6:30 - 10:00 pm	SCC's Annual Client Appreciation Banquet (Clearwater Marine Aquarium)					

Thursday / May 9		
7:30 am	Breakfast	
	Gulf Room	Beach Room
9:00 am	Closing Session	
10:00 am	Break	
10:15 am	SoftMic® Basics: Procedures and Processes	SoftURF® - Management of Referral Testing
11:15 am	Micro Worklists	TBD
12:15 pm	Lunch	
	Gulf Room	Beach Room
1:15 pm	TBD	Cloud and Linux Solutions
2:15 pm	Epic Roundtable	Cerner Roundtable
3:15 pm	Conference Adjourns	