SUNDAY/MONDAY

Sunday / April 12						
1:00 - 5:00 pm	SoftReports Workshop SoftReports Team Siesta Key					
6:30 - 9:00 pm	SNUG Annual Conference Welcome Reception Veranda - Sponsored by the Platinum Level Sponsors, Our Partners in Innovation					
Monday / April	Monday / April 13					
7:00 am	Breakfast / Late Registration	(Conference Center)				
8:00 am	Opening Session Gilbert Hakim, CEO-SCC Soft Computer and Becky Schran, SNUG President Sand Key Ballroom					
9:00 am	Town Hall Forum Sand Key Ballroom					
10:30 am	Break (Conference Center)					
11:00 am	Customer Service Forum Sand Key Ballroom					
12:00 pm	Lunch (Watercolours Restau	rant)				
	Madeira	Redington	Belleair	Siesta Key		
1:00 pm		WebDMI Features	SoftBank: Lessons Learned Interfacing with Foreign Systems			
2:00 pm	SoftLab 5.0 Product Showcase	Pathology: Cassette & Printers	Link between SoftLab & SoftBank	Hands-on Lab Available by appointment only		
3:00 pm	Break (Conference Center)			Please contact your		
3:15 pm	SoftBank 25.6 Product	Basic Calculations	Ordering Ancillary Gene Tests Directly in SoftPathDx	Client Relations Manager to schedule a session with SCC's Domain Experts.		
4:15 pm	Showcase	Advanced Calculations	SCC Open Telemetry Solution			
5:15 pm	Sessions End					
6:00 - 7:30 pm	Client Presenter Appreciation Reception (Watercolours Deck) (invitation only)					

TUESDAY

9:00 am Genetics Best Practice Workflows SoftBank & SoftDonor Validation Tips Copy Setup Tool Vendor Presentation Please contact your Client Relation SCC's Domain Experts. 10:00 am Break / Vendor Fair (Conference Center) 10:30 am Genetics: Layout Manager SoftBank Top Support Issues RBS Rules SoftPathDx/Dolbey Integration for Transcription, Dictation, and Automation Automation Vendor Presentation Please contact your Client Relation Manager to Schedule a session SCC's Domain Experts. 11:30 am WebTrack SoftBank Setup Tips & Tricks SoftLab Setting & Definitions Vendor Presentation Please contact your Client Relation Manager to Schedule a session SCC's Domain Experts. 12:30 pm Lunch (Water-Colours Restaurant) Vendor Fair (Conference Center) Madeira Redington Belleair Longboat Key Siesta Key 1:30 pm Genetics SNAP Reporting Printer Configuration SoftLab Multi-Site / Permissions Class Ancillary Molecular Testing on Shared AP Block Specimens Hands-on Lab Available by appointment on Please contact your Client Relation Please						/////	
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8:00 am Genetics Billing Setup/Transactions SoftBank Order Status Monitor Specimen Tracking Vendor Presentation Available by appointment on Tigs SoftBank & SoftDonor Validation Tigs Copy Setup Tool Vendor Presentation Presenta	7:00 am	Breakfast / Vendor Fair (Conference	Breakfast / Vendor Fair (Conference Center)				
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10:30 am Genetics: Layout Manager SoftBank Top Support Issues RBS Rules SoftBahbx/Dolbey Integration for Transcription, Dictation, and Automation Available by appointment on SoftBank Setup Tips & Tricks Softab Setting & Definitions Vendor Presentation Please contact your Client Relationary New York SoftBank Setup Tips & Tricks Softab Setting & Definitions Vendor Presentation SCC's Domain Experts. 11:30 pm Lunch (WaterColours Restaurant) Vendor Fair (Conference Center) Madeira Redington Belleair Longboat Key Siesta Key 1:30 pm Genetics SNAP Reporting Printer Configuration SoftLab Multi-Site / Permissions Class Ancillary Molecular Testing on Shared AP Block Specimens Hands-on Lab Available by appointment on SoftLab Multi-Site / Permissions Class SoftD Best Practice Setup Vendor Presentation Please contact your Client Relationary Note Common Proc Req Most Common Interface Issues SoftID Best Practice Setup Vendor Presentation Please contact your Client Relationary Note Common Proc Req Most Common Interface Issues SoftID Best Practice Setup Vendor Presentation Please contact your Client Relationary Note Common Proc Req Most Common Interface Issues SoftID Best Practice Setup Vendor Presentation Please contact your Client Relationary Note Common Proc Req Most Common Interface Issues SoftID Best Practice Setup Vendor Presentation Please contact your Client Relationary Note Common Proc Req Most Common Interface Issues SoftID Best Practice Setup Vendor Presentation Please contact your Client Relationary Note Common Proc Req Most Common Interface Issues SoftID Best Practice Setup Vendor Presentation Please contact your Client Relationary Note Common Proc Req Most Common Interface Issues SoftID Best Practice Setup Vendor Presentation Please contact your Client Relationary Note Common Proc Req Most Common Interface Issues SoftID Best Practice Setup Vendor Presentation Please contact your Client Relationary Note Common Proc Req Most Commo	9:00 am	Genetics Best Practice Workflows		Copy Setup Tool	Vendor Presentation	Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.	
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12:30 pm Madeira Redington Belleair Longboat Key Siesta Key	11:30 am	WebTrack	SoftBank Setup Tips & Tricks	SofLab Setting & Definitions	Vendor Presentation	Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.	
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4:00 pm SoftPathDx Accessioning Interface Troubleshooting Microbiology Rules & Setup Training 5:00 pm Sessions End	3:30 pm	Break / Vendor Fair (Conference Center) SCC's Domain Experts.					
	4:00 pm	SoftPathDx Accessioning	Interface Troubleshooting	Microbiology Rules & Setup			
5:30 - 6:30 pm Vendor Reception (Watercolours Deck)	5:00 pm	Sessions End					
	5:30 - 6:30 pm		Vendor Reception (Watercolours Deck)				

WEDNESDAY

Wednesday / April 15					
7:00 am	Breakfast / Vendor Fair (Conference Center)				
	Madeira	Redington	Belleair	Longboat Key	Siesta Key
7:30 am	SNUG Busines:	s Meeting			
9:00 am	SoftMic Troubleshooting	SCC Reporting Tools Across of Modules	SCC Portals	SoftAR - Overview of Setup/Best Practices/Tips, Tricks, etc.	Hands-on Lab Available by appointment only
l0:00 am	Break / Vendor Fair (Conference Ce	nter)			Please contact your Client Relation Manager to schedule a session wi
10:15 am	SoftMRT: Management Report Toolkit	SoftBank TBD	Basic Calculations	SoftBI Product Showcase	SCC's Domain Experts.
11:15 am	Genetics Troubleshooting	SoftBank TBD	Advanced Calculations		
12:15 pm	Lunch (WaterColours Restaurant)				
	Madeira	Redington	Belleair	Longboat Key	Siesta Key
1:15 pm	Pathology: WebRSO	SoftBank TBD	Copy Setup Tool	SoftBank Site: Setups/Configuration, Workflow, and Instruments	
2:15 pm	Genetics Virtual Crossmatch	SoftBank TBD	SoftURF: Streamline Referral testing	Interactive Video: Demonstration for SoftBank Training	Available by appointment only Please contact your Client Relatio
	Genetics Virtual Crossmatch Break / Vendor Fair (Conference Ce				Available by appointment only Please contact your Client Relatic
2:15 pm 3:15 pm 3:30 pm		nter)			Available by appointment only Please contact your Client Relatio Manager to schedule a session w
3:15 pm	Break / Vendor Fair (Conference Ce Instrument Interfaces: Recent Changes	nter)	testing SCC: The Future of Artificial	for SoftBank Training	Available by appointment only Please contact your Client Relatio Manager to schedule a session w

THURSDAY

Thursday / April 16					
8:00 am	Breakfast (Conference Center)				
	Madeira	Redington	Belleair		
9:00 am	SoftBank Stand-Alone Roundtable	Release Notes Overview	SoftMic: Receiving & Plating		
10:00 am	Break (Conference Center)				
10:15 am	STAR Beginner	SCC SIF's/Synchs: Process, Tips and Management	Pathology: Cassette Printer Upgrade		
11:15 am	O I) ii Degiiiiei	Surviving Downtime	Migrating for AIX Servers to Cloud		
12:15 pm	Lunch (WaterColours Restaurant)				
	Madeira	Redington	Belleair		
1:15 pm	STAR Advanced	Client Health Checks	SoftBioBank Features		
2:15 pm		Breakout Session TBD	Upgrade Planning		
3:15 pm Conference Adjourns					