

SNUG 2026 AGENDA

SUNDAY/MONDAY

Sunday / April 12				
1:00 - 5:00 pm	SoftReports Workshop SoftReports Team Siesta Key			
6:30 - 9:00 pm	SNUG Annual Conference Welcome Reception Veranda - Sponsored by the Platinum Level Sponsors, Our Partners in Innovation			
Monday / April 13				
7:00 am	Breakfast / Late Registration (Conference Center)			
8:00 am	Opening Session Gilbert Hakim, CEO-SCC Soft Computer and Becky Schran, SNUG President Sand Key Ballroom			
9:00 am	Town Hall Forum Sand Key Ballroom			
10:30 am	Break (Conference Center)			
11:00 am	Customer Service Forum Sand Key Ballroom			
12:00 pm	Lunch (Watercolours Restaurant)			
	Madeira	Redington	Belleair	Siesta Key
1:00 pm	SoftLab 5.0 Product Showcase	WebDMI Features	SoftBank: Lessons Learned Interfacing with Foreign Systems	Hands-on Lab Available by appointment only Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.
2:00 pm		Pathology: Cassette & Printers	Link between SoftLab & SoftBank	
3:00 pm	Break (Conference Center)			
3:15 pm	SoftBank 25.6 Product Showcase	Basic Calculations	Ordering Ancillary Gene Tests Directly in SoftPathDx	
4:15 pm		Advanced Calculations	SCC Open Telemetry Solution	
5:15 pm	Sessions End			
6:00 - 7:30 pm	Client Presenter Appreciation Reception (Watercolours Deck) (invitation only)			

SNUG 2026 AGENDA

TUESDAY

Tuesday / April 14					
7:00 am	Breakfast / Vendor Fair (Conference Center)				
	Madeira	Redington	Belleair	Longboat Key	Siesta Key
8:00 am	Genetics Billing Setup/Transactions	SoftBank Order Status Monitor	Specimen Tracking	Vendor Presentation	Hands-on Lab <i>Available by appointment only</i>
9:00 am	Genetics Best Practice Workflows	SoftBank & SoftDonor Validation Tips	Copy Setup Tool	Vendor Presentation	<i>Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.</i>
10:00 am	Break / Vendor Fair (Conference Center)				
10:30 am	Genetics: Layout Manager	SoftBank Top Support Issues	RBS Rules	SoftPathDx/Dolbey Integration for Transcription, Dictation, and Automation	Hands-on Lab <i>Available by appointment only</i>
11:30 am	WebTrack	SoftBank Setup Tips & Tricks	SofLab Setting & Definitions	Vendor Presentation	<i>Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.</i>
12:30 pm	Lunch (WaterColours Restaurant) Vendor Fair (Conference Center)				
	Madeira	Redington	Belleair	Longboat Key	Siesta Key
1:30 pm	Genetics SNAP Reporting	Printer Configuration	SoftLab Multi-Site / Permissions Class	Ancillary Molecular Testing on Shared AP Block Specimens	Hands-on Lab <i>Available by appointment only</i> <i>Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.</i>
2:30 pm	Pathology: Common Proc Req	Most Common Interface Issues	SoftID Best Practice Setup	Vendor Presentation	
3:30 pm	Break / Vendor Fair (Conference Center)				
4:00 pm	SoftPathDx Accessioning	Interface Troubleshooting	Microbiology Rules & Setup	Administrative: Approach To Training	
5:00 pm	Sessions End				
5:30 - 6:30 pm	Vendor Reception (Watercolours Deck)				

SNUG 2026 AGENDA

WEDNESDAY

Wednesday / April 15					
7:00 am	Breakfast / Vendor Fair (Conference Center)				
	Madeira	Redington	Belleair	Longboat Key	Siesta Key
7:30 am	SNUG Business Meeting				Hands-on Lab Available by appointment only
9:00 am	SoftMic Troubleshooting	SCC Reporting Tools Across of Modules	SCC Portals	SoftAR - Overview of Setup/Best Practices/Tips, Tricks, etc.	
10:00 am	Break / Vendor Fair (Conference Center)				
10:15 am	SoftMRT: Management Report Toolkit	SoftBank TBD	Basic Calculations	SoftBI Product Showcase	Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.
11:15 am	Genetics Troubleshooting	SoftBank TBD	Advanced Calculations		
12:15 pm	Lunch (WaterColours Restaurant)				
	Madeira	Redington	Belleair	Longboat Key	Siesta Key
1:15 pm	Pathology: WebRSO	SoftBank TBD	Copy Setup Tool	SoftBank Site: Setups/Configuration, Workflow, and Instruments	Hands-on Lab Available by appointment only
2:15 pm	Genetics Virtual Crossmatch	SoftBank TBD	SoftURF: Streamline Referral testing	Interactive Video: Demonstration for SoftBank Training	
3:15 pm	Break / Vendor Fair (Conference Center)				
3:30 pm	Instrument Interfaces: Recent Changes & New Functionality	SoftBank TBD	SCC: The Future of Artificial Intelligence	Pathway to Upgrades	Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.
4:30 pm	Sessions End				
6:30 - 10:00 pm	SCC's Annual Client Appreciation Banquet				

SNUG 2026 AGENDA

THURSDAY

Thursday / April 16

8:00 am	Breakfast (Conference Center)		
	Madeira	Redington	Belleair
9:00 am	SoftBank Stand-Alone Roundtable	Release Notes Overview	SoftMic: Receiving & Plating
10:00 am	Break (Conference Center)		
10:15 am	STAR Beginner	SCC SIF's/Synchs: Process, Tips and Management	Pathology: Cassette Printer Upgrade
11:15 am		Surviving Downtime	Migrating for AIX Servers to Cloud
12:15 pm	Lunch (WaterColours Restaurant)		
	Madeira	Redington	Belleair
1:15 pm	STAR Advanced	Client Health Checks	SoftBioBank Features
2:15 pm		Breakout Session TBD	Upgrade Planning
3:15 pm	Conference Adjourns		